## Criterion - II : Teaching Learning \& Evaluation

### 2.7.1 : Students Satisfaction Survey (SSS) (2021-22)

For the AQAR(2021-22), the students satisfaction survey (SSS) was conducted by a feedback form for the final semester students through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated their responses in a scale of 0 to 4(5 point scale). The feedback forms were placed in the IQAC meeting for its analysis and preparation for a report based on it. The report was discussed at length and proposed for action in few areas. The details report was displayed in the college website.

| 1 | It was identified that the students' wanted <br> more involvement of the institute in <br> promoting internship, field visit and student <br> exchange | Due to the pandemic internship or field visits <br> could not be organised and excursion to the <br> National Library was held on 12-04-2022. <br>  <br> Placement (ST\&P) was initiated for Sem-I <br> Students. |
| :--- | :--- | :--- |
| 2 | The SSS revealed that the students desired <br> more efforts to be taken by the institute to <br> inculcate soft skills, skills \& employability to <br> make them ready for the world of work | A Language Lab was set up. <br>  <br> Placement (CST\&P) was started. Students were <br> trained how to take online exams with the help <br> of the software in the Lang Lab. |
| 3 | More use of ICT by teachers was expected | With the onset of off-line classes, teachers were <br> using Smart Class Room <br> Exams were conducted in the Online mode. |



AGC Bose College
Kolkata-700 009

## ACHARYA GIRISH CHANDRA BOSE COLLEGE <br> STUDENT SATISFACTORY SURVEY FORM ANALYSIS 2021-22

1. How much of the syllabus was covered in the class?

| 4-85\% TO 100\% | $\begin{gathered} 3-70 \% \\ \text { TO } \\ 84 \% \end{gathered}$ | $\begin{gathered} 2-55 \% \\ \text { TO } \\ 69 \% \end{gathered}$ | $\begin{gathered} 1-30 \% \\ \text { TO } \\ 54 \% \end{gathered}$ | 0- BELOW 30\% |
| :---: | :---: | :---: | :---: | :---: |


2. How well did the teachers prepare for the classes?


## 3. How well were the teachers able to communicate?

| $4-$ <br> Always <br> effective | $3-$ <br> Sometimes <br> effective | 2 - Just <br> satisfactorily | $1-$ <br> Generally <br> ineffective | 0- Very poor communication |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| $49 \%$ | $40 \%$ | $5 \%$ | $4 \%$ | $2 \%$ |


4. The teacher's approach to teaching can best be described as

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4- Excellent | 3 - Very good | 2 - Good | 1-Fair | 0- Poor |
|  |  |  |  |  |
| $50 \%$ | $34 \%$ | $12 \%$ | $3 \%$ | $1 \%$ |

4. The teacher's approach to teaching can best be described as

5.Fairness of the internal evaluation process by the teachers.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 |  |  |  |  |


6. Was your performance in assignments discussed with you?

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 - Every <br> time | 3 - Usually | 2 - Occasionally/Sometimes | 1 - Rarely | 0 - Never |
| $71 \%$ | $21 \%$ | $0 \%$ | $6 \%$ | $2 \%$ |


7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 4-Regularly | 3 - Often | 2 - Sometimes | 1 - Rarely | 0 - Never |
|  |  |  |  |  |
| $32 \%$ | $21 \%$ | $17 \%$ | $15 \%$ | $15 \%$ |


8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 4-Significantly | 3 - Very well | 2 - Moderately | 1 - Marginally | 0 - Not at all |
|  |  |  |  |  |
| $47 \%$ | $32 \%$ | $15 \%$ | $8 \%$ | $3 \%$ |


9. The institution provides multiple opportunities to learn and grow.

| $4-$ Strongly <br> agree | 3 - Agree | 2 - Neutral | 1 - Disagree | 0-Strongly <br> disagree |
| :---: | :---: | :---: | :---: | :---: |
| $61 \%$ | $28 \%$ | $8 \%$ | $2 \%$ | $1 \%$ |


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 - Every <br> time | 3 - Usually | 2-Occasionally/Sometimes | 1 - Rarely | 0- Never |
|  |  |  |  |  |
| $46 \%$ | $36 \%$ | $12 \%$ | $3 \%$ | $3 \%$ |

10. Teachers inform you about your expected competencies, course outcomes and programmeoutcomes.


11. Your mentor does a necessary follow-up with an assigned task to you.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| - Every <br> time | 3 - Usually | 2 - Occasionally/Sometimes | 1 -Rarely$0-$ I don't <br> have a <br> mentor |  |
|  |  |  |  |  |
| $59 \%$ | $27 \%$ |  |  | $5 \%$ |



## 12 The teachers illustrate the concepts through examples and applications.

| 4 - Every <br> time | 3 - Usually | 2 - Occasionally/Sometimes | 1-Rarely | 0 - Never |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| $56 \%$ | $23 \%$ | $10 \%$ | $7 \%$ | $4 \%$ |



## 13. The teachers identify your strengths and encourage you with providing right level of challenges.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 - Fully | 3 - Reasonably | 2 - Partially | 1 - Slightly | 0- Unable to |
|  |  |  |  |  |
|  |  |  |  |  |
| $52 \%$ | $25 \%$ | $17 \%$ | $4 \%$ | $1 \%$ |


14. Teachers are able to identify your weaknesses and help you to overcome them.

| 4 - Every <br> time | 3 - Usually | 2 - Occasionally/Sometimes | 1 - Rarely | 0 - Never |
| :---: | :---: | :---: | :---: | :---: |
| $49 \%$ | $26 \%$ | $20 \%$ | $4 \%$ | $1 \%$ |

14. Teachers are able to identify your weaknesses and help you to overcome them.

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| 4 - Strongly agree | 3 - Agree | 2 - Neutral | 1 - Disagree | $0-$ Strongly <br> disagree |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| $53 \%$ | $36 \%$ | $7 \%$ | $2 \%$ | $2 \%$ |


16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

| 4 - To a great <br> extent | 3 - Moderate | 2 - Some what | 1 - Very little | 0 - Not at all |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| $47 \%$ | $33 \%$ | $8 \%$ | $9 \%$ | $3 \%$ |


17. Teachers encourage you to participate in extracurricular activities.

| $4-$ Strongly <br> agree | 3 - Agree | 2 - Neutral | 1 - Disagree |  |
| :---: | :---: | :---: | :---: | :---: |
| $0-$ Strongly <br> disagree |  |  |  |  |
| $68 \%$ | $22 \%$ | $9 \%$ | $1 \%$ | $0 \%$ |


18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employabilityskills to make you ready for the world of work.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $4-$ To a great <br> extent | 3 - Moderate | 2 -Some what | 1 - Very little | 0 - Not at all |
|  |  |  |  |  |
| $45 \%$ | $27 \%$ | $8 \%$ | $12 \%$ | $8 \%$ |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employabilityskills to make you ready for the world of work


4 - To a great extent 3 - Moderate 2 - Some what 1 - Very little 0 - Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 - Above $90 \%$ | $3-70-89 \%$ | $2-50-69 \%$ | $1-30-49 \%$ | 0 - Below 29\% |
| $22 \%$ |  |  |  |  |


20. The overall quality of teaching-learning process in your institute is very good.

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| -Strongly <br> agree | 3 - Agree | 2 - Neutral | 1 - Disagree | 0 - Strongly disagree |
| $55 \%$ | $29 \%$ | $10 \%$ | $3 \%$ |  |

20. The overall quality of teaching-learning process in your institute is very good.

